

# Request for Proposal

<b>Eligible Entity:</b>	Zuni Public School District P.O. Drawer A 22 St. Anthony Drive Zuni, NM 87327
<b>General Description:</b>	Maintenance and Technical Support of Internal Connections
<b>RFP Number:</b>	ZPSD20080417113
<b>470 Number:</b>	435460000701350
<b>470/RFP Post Date</b>	2009-01-08
<b>RFP Due Date:</b>	<b>2009-02-09 at 5:00P.M. (PST)</b>
<b>Billed Entity Number:</b>	143258
<b>Email Address:</b>	<a href="mailto:ZuniPSD@adsadsi.com">ZuniPSD@adsadsi.com</a>

Zuni Public School District (“ZPSD”) seeks proposals in accordance with the terms and conditions posted within. The awarded contract may cover both E-Rate eligible and non-eligible items. If eligible and non-eligible items or services are bid, bidders must break out the non-eligible items and list them as such. Contract award(s) shall be made in accordance with FCC Universal Service Administration Company E-Rate Program Rules.

Responses to this Request for Proposal that include a demonstration shall not be considered.

**Questions and Service Provider Responses MUST be received via email at: [ZuniPSD@adsadsi.com](mailto:ZuniPSD@adsadsi.com). Questions and Service Provider Responses received in any other format shall NOT be answered or accepted.**

ZPSD shall not be responsible for the pre-opening of, post-opening of or failure to open, a RFP not properly addressed or identified. **Offers must be in the actual possession of the [ZuniPSD@adsadsi.com](mailto:ZuniPSD@adsadsi.com) inbox on or prior to the time (based on the official email time and date stamp). Late offers shall not be considered.**

**Note: Zuni Public School District MUST wait at least 28 days after the posting of the Description of Services Requested and Certification Form (Form 470) on USAC's website before executing any contracts, selecting a Service Provider, or signing and submitting the Services Ordered and Certification Form (Form 471).**

**Service Providers are strongly encouraged to carefully read the entire solicitation document.**

All or part of the potential award described within this document may be issued to one or multiple Service Providers. Equipment may be sourced from one Service Provider and Installed / Maintained by other Service Providers or one Service Provider may be awarded all of the requested products and services contained herein.

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## Scope of Work

### Priority 2 Internal Connections – Basic Maintenance

Internal Connections are components located at ZPSD's site that are necessary to transport information to classrooms and to eligible administrative areas or buildings. Internal Connections include connections within, between or among instructional buildings that comprise a school campus, but do not include services that extend beyond the school campus. Components at ZPSD's site are eligible only if they are an essential element in the transmission of information within the school. The components must be necessary to transport information all the way to individual classrooms. Internal Connections do not include services that extend across a public right-of-way beyond the school.

Basic maintenance services are defined as follows: "but for the maintenance at issue, the connection would not function and serve its intended purpose with the degree of reliability ordinarily provided in the marketplace to entities receiving such services without E-rate discounts." Please provide a Basic Maintenance Contract to perform the following tasks on the equipment listed below:

1. Repair and upkeep of eligible hardware
2. Wire and cable maintenance
3. Basic technical support
4. Configuration changes

All Equipment is deployed at Zuni Public School District, BEN: 143258

<b>Phone System</b>		
<b>Part Number</b>	<b>Description</b>	<b>Quantity</b>
CALLMANAGER-5.1	Top Level Part Number Used In Ordering Tool	1
MCS7825H3-K9-CMA2	HW/SW CallMgr 5.1 7825-H3 Appliance, 0 Seats	2
CAB-AC	Power Cord,110V	4
LIC-CM5.1-7825=	License CallMgr 5.1 7825 Appliance, 1,000 seats	2
LIC-CM-DL-1000=	CallManager Device License - 1,000 units	1
UCSS-UCM	Top level SKU, Unified CallManager Software Subscription	1
UCSS-UCM-1-100	UCSS for UCM for One Year - 100 users	2
SW-ER-2.0_SVR-K9	Emergency Responder 2.0 SW + 2.X User Lic 100 Phones	1
MCS-7816-H3-IPC1	HW Only MCS-7816-H3 with 2GB RAM and One 160GB SATA HD	1
UCSS-ER-1-100=	UCSS Emergency Responder 1 Year 100 Users	2
UNITY-PIMG-ANALOG	PBX-IP Media Gateway for analog integrations	0
UNITY-PWR-US	Power Cord - US, Can, Mex, PR, Phil, Ven, Tai, Col, Ecu	0
UNITY-5.X-K9	Unity Release 5	1
UNITY5.X-SL-32	Unity server license for VM or UM. Incl 32 sessions. No TTS.	1
UNITYU5-USR-E	One Unity UM for Exchange User	200
MCS-7835-H2-UC1	MCS-7835-H2; Rack; Unity Connection 1.x; 2GB; RAID; Win2003	1
UNITY5.X-ADD-LANG	Support for an additional language. May order up to 17.	1
UNITY5.X-VPIM	Unity, VPIM - Per Server	0
UNITY5.X-EXCH-KIT	Message Store 2003	1
UCSS-UNITY	UCSS for Unity	1
UCSS-UTY-UM-1-100	Unity UCSS UM User one year 100 pack	5
MCS-7835-H2-ECS1	MCS-7835-H2; Rack; Unity; 2GB; SAS RAID; Win2K3	1
UNITY-SYSDISK	Unity Operating System 2003 <i>(This part number is no longer available - see below for the substitute part)</i>	1
UNITYCN1-SYSDISK	Unity Operating System 2003 for Unity	1
UNITY-PWR-US	Power Cord - US, Can, Mex, PR, Phil, Ven, Tai, Col, Ecu	1

<b>Routers and Switches</b>		
<b>Name</b>	<b>Serial</b>	<b>Make &amp; Model</b>
Zuni_DS3_Internet		Cisco 3745
ZIS-3845V	FTX1149A1XU	Cisco 3845
ZIS-IT-portable-3750G	FOC1120Y48H	WS-C3750G-48PS
ZIS-MDF-4507	FOX11260WEC	WS-C4507R

Routers and Switches Continued		
Name	Serial	Make & Model
ZMS-DIPS-3750G	FOC1118Y16S	WS-C3750G-48PS
ZPSDCER		7816H3
ZPSDCCM1		7825H3
ZPSDCCM2		7825H3
ZIS-ServerRoom	CAT0916N07R	WS-C3550-48
ZMS-Portable-3750G	FOC1116Y1PL	WS-C3750G-48PS
ZIS-3550-L3	CAT0837N1M9	WS-C3550-48
DYES-2821	FTX1051A3E6	Cisco 2821
DYE_MDF	FOC1152Y3XT	WS-C3750G-48PS
DYE_PreK	FOC1116Y1P7	WS-C3750G-48PS
DYE_Electric	FOC1151Y5YK	WS-C3750G-48PS
DYE_Lab	FOC1152Y3W2	WS-C3750G-48PS
ZHS-2851	FTX1049A15L	Cisco 2851
ZHS_MDF_4507	FOX11400BJF	WS-C4507R
ZHS_IDF1_4507	FOX114307DF	Cisco WS-C4507R
ZHS_GYM	FOC1152Y3W5	WS-C3750G-48PS
ZHSBand_3750g	FOC1151Y5Z0	WS-C3750G-48PS
Admin-2851	FTX1025A1DZ	Cisco 2851
Admin-MDF-3750	FOC1116Y1S7	WS-C3750G-48PS
CO_Port	FOC1152Y3W9	WS-C3750G-48PS-S
CO_RECEP	FOC1152Y3XV	WS-C3750G-48PS-S
Admin_Sped_3750	FOC1114Y2D9	WS-C3750G-48PS-S
Ashiwi_2821	FTX1051A1DE	Cisco 2821
AES-4507-MDF	FOX114307DG	WS-C4507R
ZMS_MDF_3750G	FOC1116Y1RZ	WS-C3750G-48PS-S
ZMS-Library-2950	FHK0711Y02S	WS-C2950G-48-EI
ZMS-ServerRoom_2950	FHK0624W0K5	WS-C2950G-48-EI
ZMS-Portable3-2950	FHK0718Y1SH	WS-C2950G-48-EI
ZMS_SupportServices	FOC1122Y0Q7	WS-C3750G-48PS-S

Servers		
Manufacturer	Model	Quantity
IBM	xSeries 235/8671	1
Dell	PowerEdge 2850	1
HP	Proliant DL580	2
Dell	PowerEdge 850	1
Dell	PowerEdge SC1420	1
HP	Proliant DL380	1
HP	Proliant ML370	1
HP	BL C7000 (8 blades: each is a HP Proliant 465C G1)	1

**Cabling / Inside Wiring Maintenance – please provide pricing to maintain the cable plant**

Coverage: Provide options for 3 and 5 year Basic Maintenance on hardware only with next business day onsite support. Maintenance Logs are required to be kept by the service provider and sent to school quarterly (please include a sample log). Please note: The following products and services **are NOT eligible**:

1. On-site technical support (i.e., contractor duty station at the applicant site) when off-site technical support can provide basic maintenance on an as-needed basis.
2. Services such as network management and 24-hour network monitoring.
3. Help desks that provide a comprehensive level of support beyond basic maintenance of only eligible components.
4. Technical support contracts that are more than basic maintenance.
5. End User Equipment (PCs and Phones).

## **Service Provider Instructions**

### **Service Provider RFP Response Cover Sheet:**

Service Provider must complete the Service Provider Authorized Response on the following page and include it as the first page of the Service Provider response. Bids submitted without a Service Provider Authorized Response Cover Sheet shall not be evaluated.

In addition to the Service Provider Quote Cover Sheet, please include all relevant documentation to include, but not limited to: Scope of Work, Authorized Master Service Agreement, Detail Line Item Pricing, Taxes, Surcharges, and/or Maintenance Service Agreement, etc...

A proposed agreement or contract **must** specifically identify the eligible components covered, including product name, model number, and location.

### **Service Provider Evaluation:**

<b>Factor</b>	<b>Value (1-5)</b>	<b>Weight</b>	<b>Score</b>
<b>Price of the ELIGIBLE goods and Services</b>		<b>30%</b>	0.00
<b>Prior Experience</b>		<b>20%</b>	0.00
<b>Personnel and Management Qualifications and Cabability</b>		<b>20%</b>	0.00
<b>Environment</b>		<b>20%</b>	0.00
<b>Local Vendor</b>		<b>10%</b>	0.00
<b>Total</b>		<b>100%</b>	0.00

Note: The above evaluation is an interactive work sheet. Note: [www.adsadsi.com](http://www.adsadsi.com) for a sample excel file.

### **Service Provider RFP Response:**

Item 21s, by location or entity number, must be included with the Service Provider response. All Service Provider responses without Item 21 attachments shall be considered incomplete and NOT considered. A sample and interactive worksheet is attached on the next page. Make and Model Numbers must be included on the Item 21 Attachments for Eligible Products and Services. Eligible Products and Services must be clearly separated from any and all Ineligible Products and Services.

All bids must be sent via email to: [ZuniPSD@adsadsi.com](mailto:ZuniPSD@adsadsi.com) with the RFP Number in the subject line. Please submit bids in either Microsoft Office Format (.doc, .xls, etc.) or Above .pdf files. Facsimile, telegraphic or mailgram offer(s) shall be rejected and not considered.

By submitting a response, Service Provider Agrees to all Terms and Conditions contained within. If Service Provider's response is selected, Zuni Public School District shall award ZPSD20080417113 to Service Provider and authorize this cover page - creating a contract. If required, an authorized and dated Service Provider Contract is encouraged to be submitted with the Service Provider's response. All signatures MUST be original.

### **Service Provider Terms, Conditions and/or additional Contracts:**

In order to be considered for award any and all terms, conditions and, or contracts required by the Service Provider must be signed, dated and submitted with the RFP Response.

All Priority 2 Basic Maintenance agreements or contracts must specifically identify the eligible components covered, including product name, model number, and location.

### **Invoicing the Universal Services Administrative Company (USAC):**

The Service Provider will be responsible for invoicing USAC by using the Service Provider Invoice (SPI) methodology.

**Zuni Public School District  
Item 21 for 470 435460000701350**

**Location:** \_\_\_\_\_  
**Category of Service:**  Internal Connections  Basic Maintenance of Internal Connections

<b>Narative:</b>	
<b>Additional Information:</b>	

Quantity	Product Description (please include Make and Model when appropriate)	Unit Cost	Extended Eligible Pre-discount Cost		Extended Ineligible Pre-discount Cost	
			Eligible Recurring Cost	Eligible Non-Recurring Cost	Ineligible Recurring Cost	Ineligible Non-Recurring Cost
	Basic Maintenance for Phone System					
	Basic Maintenance for Routers and Switches					
	Basic Maintenance for Servers					
	Basic Maintenance for Cable Plant					
<b>Totals:</b>		\$ -	\$ -	\$ -	\$ -	\$ -

Note: The above Item 21 is an interactive work sheet. Note: [www.adsadsi.com](http://www.adsadsi.com) for a sample excel file.

## **Service Provider Authorized Response**

This form must be completed and returned with RFP response.

<b>Form 470 Number:</b>	<b>435460000701350</b>
<b>General Description:</b>	<b>Maintenance and Technical Support of Internal Connections</b>
<b>RFP Number:</b>	<b>ZPSD20080417113</b>
<b>RFP Due Date:</b>	<b>2009-02-09 at 5:00P.M. (PST)</b>
<b>Allowable Contract Date:</b>	<b><u>2009-02-05</u></b>
<b>Term:</b>	<b>July 1, 2009 thru June 30, 2012</b>

Service Provider Name:	
Service Provider Address:	
Service Provider City, State and Zip:	
Service Provider Contact Name:	
Service Provider Contact Phone Number:	
Service Provider Contact FAX Number:	
Service Provider Contact Email Address:	
State Tax Number(s):	
Federal Tax Identification Number:	
Service Provider SPIN:	

**By submitting an authorized response, Service Provider Agrees to all Terms and Conditions contained within. If additional Terms, Conditions or contracts are required please submit a signed copy within the RFP Response.**

**If Service Provider's response is selected, Zuni Public School District shall award ZPSD20080417113 to Service Provider and authorize this cover page - creating a contract. If required, an authorized and dated Service Provider Contract is encouraged to be submitted with the Service Provider's response. All signatures MUST be original.**

**Item 21s, by location, must be included with the Service Provider response. All Service Provider responses without Item 21 attachments shall be considered incomplete and NOT considered. Make and Model Numbers must be included on the Item 21 Attachments. Eligible Products and Services must be clearly separated from any and all Ineligible Products and Services.**

**The Schools and Libraries Program of the Universal Service Fund, commonly known as "E-Rate," is administered by the Universal Service Administrative Company (USAC) under the direction of the Federal Communications Commission (FCC). To qualify as a Service Provider, your organization must be able to produce a valid SPIN (Service Provider Identification Number). If your organization does not currently have a valid SPIN and wishes to submit a response to this RFP, please visit: <http://www.universalservice.org/sl/providers/step01/> and obtain a SPIN prior to submitting a bid for consideration.**

\_\_\_\_\_  
Service Provider Authorized Signature (Original)  
Please do not submit with an electronic signature

\_\_\_\_\_  
Date of Service Provider Signature

\_\_\_\_\_  
ZPSD Authorized Signature

\_\_\_\_\_  
Date of ZPSD Signature