

# Request for Proposal

<b>Eligible Entity:</b>	Butterfield Youth Services P.O. Box 333 1180 Hwy WW Marshall, MO 65340
<b>General Description:</b>	<b>Basic Maintenance of Network Equipment</b>
<b>RFP Number:</b>	BYS20080604055
<b>470 Number:</b>	470 Number: 389170000700925
<b>470/RFP Post Date</b>	January 5, 2009
<b>RFP Due Date:</b>	<b>February 2, 2009 at 5:00P.M. (PST)</b>
<b>Billed Entity Number:</b>	76034
<b>Email Address:</b>	<a href="mailto:BYS@adsadsi.com">BYS@adsadsi.com</a>

Butterfield Youth Services (“BYS”) seeks proposals in accordance with the terms and conditions posted within. The awarded contract may cover both E-Rate eligible and non-eligible items. If eligible and non-eligible items or services are bid, bidders must break out the non-eligible items and list them as such. Contract award(s) shall be made in accordance with FCC Universal Service Administration Company E-Rate Program Rules.

Responses to this Request for Proposal that include a demonstration shall not be considered.

**Questions and Service Provider Responses MUST be received via email at: [BYS@adsadsi.com](mailto:BYS@adsadsi.com). Questions and Service Provider Responses received in any other format shall NOT be answered or accepted.**

BYS shall not be responsible for the pre-opening of, post-opening of or failure to open, a RFP not properly addressed or identified. **Offers must be in the actual possession of the [BYS@adsadsi.com](mailto:BYS@adsadsi.com) inbox on or prior to the time (based on the official email time and date stamp). Late offers shall not be considered.**

**Note: Butterfield Youth Services MUST wait at least 28 days after the posting of the Description of Services Requested and Certification Form (Form 470) on USAC's website before executing any contracts, selecting a Service Provider, or signing and submitting the Services Ordered and Certification Form (Form 471).**

**Service Providers are strongly encouraged to carefully read the entire solicitation document.**

All or part of the potential award described within this document may be issued to one or multiple Service Providers. Equipment may be sourced from one Service Provider and Installed / Maintained by other Service Providers or one Service Provider may be awarded all of the requested products and services contained herein.

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## Scope of Work

### Priority 2 Internal Connections – Basic Maintenance

Internal Connections are components located at BYs's site that are necessary to transport information to classrooms and to eligible administrative areas or buildings. Internal Connections include connections within, between or among instructional buildings that comprise a school campus, but do not include services that extend beyond the school campus. Components at BYs's site are eligible only if they are an essential element in the transmission of information within the school. The components must be necessary to transport information all the way to individual classrooms. Internal Connections do not include services that extend across a public right-of-way beyond the school.

Basic maintenance services are defined as follows: "but for the maintenance at issue, the connection would not function and serve its intended purpose with the degree of reliability ordinarily provided in the marketplace to entities receiving such services without E-rate discounts." Please provide a Basic Maintenance Contract to perform the following tasks on the equipment listed below:

1. Repair and upkeep of eligible hardware
2. Wire and cable maintenance
3. Basic technical support
4. Configuration changes

**Enter the Product / Make and Model number of the equipment proposed to be covered by a Basic Maintenance Contract:**

Location Deployed	BEN	Product / Service to be Covered	Make/Model Number
BYS Main Building	76034	HP Server	ML350
BYS Main Building	16040972	HP Server	ML350
BYS Main Building	16040972	HP Switch	Procurve 4000M
BYS Main Building	16040972	HP Switch	Procurve 4000M
BYS West building	16040972	HP Switch	Procurve 2524
BYS Main Building	16040972	HP Tape Drive	Ultrium 200/400

**Note:** The above equipment list is an interactive work sheet.

Coverage: Provide options for 1, 3 and 5 year Basic Maintenance on hardware only with next business day onsite support.

Maintenance Logs are required to be kept by the service provider and sent to school quarterly (please include a sample log).

Please note: The following products and services **are NOT eligible**:

1. On-site technical support (*i.e.*, contractor duty station at the applicant site) when off-site technical support can provide basic maintenance on an as-needed basis.
2. Services such as network management and 24-hour network monitoring.
3. Help desks that provide a comprehensive level of support beyond basic maintenance of only eligible components.
4. Technical support contracts that are more than basic maintenance.
5. End User Equipment (PCs and Phones).

## **Service Provider Instructions**

### **Service Provider RFP Response Cover Sheet:**

Service Provider must complete the Service Provider Authorized Response on the following page and include it as the first page of the Service Provider response. Bids submitted without a Service Provider Authorized Response Cover Sheet shall not be evaluated.

In addition to the Service Provider Quote Cover Sheet, please include all relevant documentation to include, but not limited to: Scope of Work, Authorized Master Service Agreement, Detail Line Item Pricing, Taxes, Surcharges, and/or Maintenance Service Agreement, etc...

A proposed agreement or contract **must** specifically identify the eligible components covered, including product name, model number, and location.

### **Service Provider Evaluation:**

Factor	Value (1-5)	Weight	Score
Price of the ELIGIBLE goods and Services		30%	0.00
Prior Experience		20%	0.00
Personnel and Management Qualifications and Cabability		20%	0.00
Other Cost Factors (Ineligible Goods and Services)		20%	0.00
Local Vendor		10%	0.00
Total		100%	0.00

Note: The above evaluation is an interactive work sheet.

### **Service Provider RFP Response:**

Item 21s, by location or entity number, must be included with the Service Provider response. All Service Provider responses without Item 21 attachments shall be considered incomplete and NOT considered. A sample and interactive worksheet is attached on the next page. Make and Model Numbers must be included on the Item 21 Attachments for Eligible Products and Services. Eligible Products and Services must be clearly separated from any and all Ineligible Products and Services.

All bids must be sent via email to: [BYS@adsadsi.com](mailto:BYS@adsadsi.com) with the RFP Number in the subject line. Please submit bids in either Microsoft Office Format (.doc, .xls, etc.) or Aboobe .pdf files. Facsimile, telegraphic or mailgram offer(s) shall be rejected and not considered.

By submitting a response, Service Provider Agrees to all Terms and Conditions contained within. If Service Provider's response is selected, Butterfield Youth Services shall award BYS20080604055 to Service Provider and authorize this cover page - creating a contract. If required, an authorized and dated Service Provider Contract is encouraged to be submitted with the Service Provider's response. All signatures MUST be original.

### **Service Provider Terms, Conditions and/or additional Contracts:**

In order to be considered for award any and all terms, conditions and, or contracts required by the Service Provider must be signed, dated and submitted with the RFP Response.

All Priority 2 Basic Maintenance agreements or contracts must specifically identify the eligible components covered, including product name, model number, and location.

### **Invoicing the Universal Services Administrative Company (USAC):**

The Service Provider will be responsible for invoicing USAC by using the Service Provider Invoice (SPI) methodology.

**Butterfield Youth Services**  
**Item 21 for 470 389170000700925**

**Location:** \_\_\_\_\_  
**Category of Service:**  Internal Connections  Basic Maintenance of Internal Connections

<b>Narative:</b>	
<b>Additional Information:</b>	

Quantity	Product Description (please include Make and Model when appropriate)	Unit Cost	Extended Eligible Pre-discount Cost		Extended Ineligible Pre-discount Cost	
			Eligible Recurring Cost	Eligible Non-Recurring Cost	Ineligible Recurring Cost	Ineligible Non-Recurring Cost
	Basic Maintenance for Product #1					
	Basic Maintenance for Product #2					
<b>Totals:</b>		\$ -	\$ -	\$ -	\$ -	\$ -

Note: The above Item 21 is an interactive work sheet.

## **Service Provider Authorized Response**

This form must be completed and returned with RFP response.

<b>Form 470 Number:</b>	<b>389170000700925</b>
<b>General Description:</b>	<b>Basic Maintenance of Network equipment</b>
<b>RFP Number:</b>	<b>BYS20080604055</b>
<b>RFP Due Date:</b>	<b>February 2, 2009 at 5:00P.M. (PST)</b>
<b>Allowable Contract Date:</b>	<b>February 2, 2009</b>
<b>Term:</b>	<b>July 1, 2009 thru June 30, 2012</b>

Service Provider Name:	
Service Provider Address:	
Service Provider City, State and Zip:	
Service Provider Contact Name:	
Service Provider Contact Phone Number:	
Service Provider Contact FAX Number:	
Service Provider Contact Email Address:	
State Tax Number(s):	
Federal Tax Identification Number:	
Service Provider SPIN:	

**By submitting an authorized response, Service Provider Agrees to all Terms and Conditions contained within. If additional Terms, Conditions or contracts are required please submit a signed copy within the RFP Response.**

**If Service Provider's response is selected, Butterfield Youth Services shall award BYS20080604055 to Service Provider and authorize this cover page - creating a contract. If required, an authorized and dated Service Provider Contract is encouraged to be submitted with the Service Provider's response. All signatures MUST be original.**

**Item 21s, by location, must be included with the Service Provider response. All Service Provider responses without Item 21 attachments shall be considered incomplete and NOT considered. Make and Model Numbers must be included on the Item 21 Attachments. Eligible Products and Services must be clearly separated from any and all Ineligible Products and Services.**

**The Schools and Libraries Program of the Universal Service Fund, commonly known as "E-Rate," is administered by the Universal Service Administrative Company (USAC) under the direction of the Federal Communications Commission (FCC). To qualify as a Service Provider, your organization must be able to produce a valid SPIN (Service Provider Identification Number). If your organization does not currently have a valid SPIN and wishes to submit a response to this RFP, please visit: <http://www.universalservice.org/sl/providers/step01/> and obtain a SPIN prior to submitting a bid for consideration.**

\_\_\_\_\_  
 Service Provider Authorized Signature (Original)  
 Please do not submit with an electronic signature

\_\_\_\_\_  
 Date of Service Provider Signature

\_\_\_\_\_  
 BYS Authorized Signature

\_\_\_\_\_  
 Date of BYS Signature